

Sue Japher



PROFESSIONAL PROFILE

Highly skilled and passionate designer with extensive experience in print and digital design. Motivated self-starter who owns design process from user interview through prototyping to final outcome. Strong team member with outstanding leadership and communication skills. Collaborates with stakeholders to understand requirements which will obtain the best design for user experience. Highly organized with excellent time management skills.

WORK EXPERIENCE

Senior, Creative Specialist - L3Harris, Melbourne, FL - remote / 2019 - 2023

(Laid off - fall of 2023 due to internal restructuring)

- Project lead of "Tiger Team", put together to resolve employee morale concerns. Utilized team workshop techniques with cross functional team members, to create a comprehensive design strategy which distributed consistent communications to keep employees informed of company achievements and challenges
- Improved leadership team communication with bi-monthly digital newsletter. By closing the gap between leadership and workforce, employees felt more informed, leading to better employee engagement and lower attrition rate. Provided editorial content, maintained schedule and distribution
- Conducted user interviews to create an online SharePoint repository which resulted in better team collaboration and file management for users. Designed, implemented and maintained the web-based repository and conducted monthly SharePoint tutorials as a user resource
- Held a secret level security clearance

Senior, Graphic Designer - L3 Technologies, Burlington, MA / 2011 - 2019

- Developed sensitive mission-critical graphics in a secure environment which quickly and clearly illustrated the prototype or innovation
- Consulted with senior executives to research their needs and define ideas; ideated compelling solutions with infographics and illustrations to resolve the end users needs which resulted in proposal wins and government grants
- Produced succinct PowerPoint presentations and Microsoft word documents; maximizing minimal line-count into intelligible graphics which obeyed tight page count for government compliant proposals, all while maintaining the company brand
- Designed eye-catching marketing and trade show material which attracted new clients
- Held a secret level security clearance

Graphic Designer - Northrop Grumman, Andover, MA / 2000 - 2010

- Key member of the proposal team; produced graphics and utilized desktop publishing skills to create crisp final document which adhered to government compliance
- Print specialist: printed, coordinated and assembled government compliant proposals with multiple volumes of content and thousands of collated pages

EDUCATION

UX Design Professional Certificate

Currently enrolled; scheduled to complete certificate in spring of 2024

University of Massachusetts, Dartmouth

Bachelor of Arts (BA) in Graphic Design and Bachelor of Arts in Photography

University of Massachusetts, Lowell

HTML certification

ACHIEVEMENTS

L3 Technologies achievement award

Contribution in support of business goals and objectives with the Plano Open House event

L-3 Aerospace Electronics special achievement

Extraordinary contribution on the Dry Combat Submersible-Light (DCSL) program.

"Sue Japher provided graphics artist and desktop publishing expertise that made possible the successful, on time delivery, of the Dry Combat Submersible-Light (DCSL) white paper."

CONTACT

@ Sue.Japher@gmail.com

 LinkedIn.com/in/sue-japher/

 www.SueJapher.com

TECHNICAL SKILLS



Adobe Creative Suite

Photoshop, Illustrator,
InDesign, Dreamweaver



Microsoft Office

PowerPoint, Word, Outlook,
SharePoint, Excel



Design Principles

Print & Digital Design
Color Theory & Typography
HTML & UI/UX experience

Currently enrolled in a

*UX Design certificate program utilizing
Figma, Adobe XD and Sketch*